

January 24, 2007

Kerry Wiebe  
Alberta Account Manager  
VOX  
36 Glengowan Road  
Toronto, Ontario M4N 1E8

Dear Kerry,

The Northern Alberta Institute of Technology (NAIT) is a modern, multi-campus educational institution located in Edmonton, Alberta. Established in 1962, NAIT has become a highly regarded educational leader with a distinguished record of accomplishment and a global reputation. NAIT's primary business is to provide technology based career education, and to provide employers with a source of highly skilled, job-ready graduates. NAIT currently serves some 8,500 full time students, 9,500 Apprenticeship Students, and 40,000 Continuing Education on an annual basis.

Working in the Information Services Division for NAIT we have had the opportunity to work with many Consultants and we found "Team VOX" (Krista, Adrianna and Dave) to be simply outstanding.

The Team possessed great technical knowledge and were subject matter experts. Above and beyond expectations they were Facilitators, Presenters, Researchers, Reporters, and most importantly... they were Educators!

NAIT's initial engagement with VOX required a proof of concept for the MS CRM 3.0 Product by setting up a Demonstrator Initiative as outlined in our Statement of work.

The Demonstrator Initiative for MS CRM 3.0 was a successful and positive experience for NAIT.

We look forward to working with VOX on our implementation.

Thank you Team VOX,

Jason Michael  
Technical Analyst, Information Services  
Northern Alberta Institute of Technology